# Bookshelf (iOS) Accessibility Conformance Report

Revised Section 508 + WCAG 2.1 edition, based on VPAT® version 2.4Rev*

| | |
|---|---|
| Name of product/version: | Bookshelf iOS |
| Report date: | 17th April 2025 |
| Product description: | Primarily native iOS application (with some WebView content embedded at various points) |
| Contact information: | accessibility@vitalsource.com |
| Notes: | |
| Evaluation methods used: | This conformance report is based on the results of an accessibility audit conducted by TPGi on a representative sample of pages/components across selected user journeys, for the purpose of assessing conformance to accessibility guidelines. <br><br> The W3C Website Accessibility Conformance Evaluation Methodology (WCAG-EM) was followed for conducting the accessibility audit. The testing was manual and included the following: <br><br> • VoiceOver on all sections of the application <br> • Keyboard testing (with the use of a connected Bluetooth keyboard) <br> • Color contrast checks (based on screenshots take from the application where low contrast issues were present) |
| Applicable standards/guidelines: | This report covers the degree of conformance for the following accessibility standards/guidelines: <br><br> • Web Content Accessibility Guidelines (WCAG) 2.0 Level A and AA <br> • Web Content Accessibility Guidelines (WCAG) 2.1 Level A and AA |

---

| | • [Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](#) |
|---|---|

# Table of contents

**Terms**

The terms used in the conformance level information are defined as follows:

**Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

**Partially supports**: Some functionality of the product does not meet the criterion.

**Does not support**: The majority of product functionality does not meet the criterion.

**Not applicable**: The criterion is not relevant to the product.

**Not evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

**WCAG 2.x Report**

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 — 501.1 Scope

- Chapter 5 — 504.2 Content Creation or Editing

- Chapter 6 — 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| **1.1.1 Non-text Content** (Level A)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>    • 9.1.1.1 (Web)<br><br>    • 10.1.1.1 (Non-web document)<br><br>    • 11.1.1.1.1 (Open Functionality Software)<br><br>    • 11.1.1.1.2 (Closed Functionality Software)<br><br>    • 11.8.2 (Authoring Tool)<br><br>    • 12.1.2 (Product Docs)<br><br>    • 12.2.4 (Support Docs) | Partially supports | Non-text content that is presented to the user has a text alternative that serves the equivalent purpose, with some exceptions. These include:<br>• An incorrect alternative text for Bookshelf logo in main menu (set as VitalSource)<br>• 'Downloaded' icons in library titles lack alternative text |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| Revised Section 508<br><br>• 501 (Web)(Software)<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) | | |
| **1.2.1 Audio-only and Video-only (Prerecorded)** (Level A)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.1.2.1 (Web)<br><br>• 10.1.2.1 (Non-web document)<br><br>• 11.1.2.1.1 (Open Functionality Software)<br><br>• 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>• 501 (Web)(Software)<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) | Not applicable | The application contains no audio-only or video-only content. |
| **1.2.2 Captions (Prerecorded)** (Level A) | Not applicable | The application does not contain synchronized media with prerecorded audio content. |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.1.2.2 (Web)<br><br>• 10.1.2.2 (Non-web document)<br><br>• 11.1.2.2 (Open Functionality Software)<br><br>• 11.1.2.2 (Closed Software)<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>• 501 (Web)(Software)<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) | | |
| 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.1.2.3 (Web)<br><br>• 10.1.2.3 (Non-web document)<br><br>• 11.1.2.3.1 (Open Functionality Software) | Not applicable | The application does not contain any synchronized media which would require an alternative for time-based media or audio description. |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| • 11.1.2.3.2 (Closed Software)<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>• 501 (Web)(Software)<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) | | |
| **1.3.1 Info and Relationships** (Level A)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.1.3.1 (Web)<br><br>• 10.1.3.1 (Non-web document)<br><br>• 11.1.3.1.1 (Open Functionality Software)<br><br>• 11.1.3.1.2 (Closed Software) – Informative only<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508 | Supports | Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| • 501 (Web)(Software) <br><br> • 504.2 (Authoring Tool) <br><br> • 602.3 (Support Docs) | | |
| **1.3.2 Meaningful Sequence** (Level A) <br><br> Also applies to: <br><br> EN 301 549 Criteria <br><br> • 9.1.3.2 (Web) <br><br> • 10.1.3.2 (Non-web document) <br><br> • 11.1.3.2.1 (Open Functionality Software) <br><br> • 11.1.3.2.2 (Closed Software) – Informative only <br><br> • 11.8.2 (Authoring Tool) <br><br> • 12.1.2 (Product Docs) <br><br> • 12.2.4 (Support Docs) <br><br> Revised Section 508 <br><br> • 501 (Web)(Software) <br><br> • 504.2 (Authoring Tool) <br><br> • 602.3 (Support Docs) | Supports | A correct reading sequence of content can be programmatically determined. |
| **1.3.3 Sensory Characteristics** (Level A) <br><br> Also applies to: | Supports | Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components. |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| EN 301 549 Criteria<br><br>&bull; 9.1.3.3 (Web)<br><br>&bull; 10.1.3.3 (Non-web document)<br><br>&bull; 11.1.3.3 (Open Functionality Software)<br><br>&bull; 11.1.3.3 (Closed Software)<br><br>&bull; 11.8.2 (Authoring Tool)<br><br>&bull; 12.1.2 (Product Docs)<br><br>&bull; 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>&bull; 501 (Web)(Software)<br><br>&bull; 504.2 (Authoring Tool)<br><br>&bull; 602.3 (Support Docs) | | |
| 1.4.1 Use of Color (Level A)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>&bull; 9.1.4.1 (Web)<br><br>&bull; 10.1.4.1 (Non-web document)<br><br>&bull; 11.1.4.1 (Open Functionality Software)<br><br>&bull; 11.1.4.1 (Closed Software) | Supports | Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| • 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>• 501 (Web)(Software)<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) | | |
| **1.4.2 Audio Control** (Level A)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.1.4.2 (Web)<br><br>• 10.1.4.2 (Non-web document)<br><br>• 11.1.4.2 (Open Functionality Software)<br><br>• 11.1.4.2 (Closed Software)<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>• 501 (Web)(Software) | Not applicable | The application does not contain any audio which plays automatically for more than three seconds. |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| • 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) | | |
| **2.1.1 Keyboard** (Level A)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.2.1.1 (Web)<br><br>• 10.2.1.1 (Non-web document)<br><br>• 11.2.1.1.1 (Open Functionality Software)<br><br>• 11.2.1.1.2 (Closed Software)<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>• 501 (Web)(Software)<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) | Partially supports | The majority of the functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes. However, there are some exceptions.<br><br>Various functions that are triggered after making text selections (which is not available to keyboard-only users and thus also to VoiceOver users):<br><br> • Read Aloud from here (Read aloud is available from another location, but specifically 'from here' is possible for keyboard-only  users)<br><br> • Add note (for highlighted text)<br><br> • Create Flashcard (from highlighted text)<br><br> • Highlight selection |
| **2.1.2 No Keyboard Trap** (Level A)<br><br>Also applies to:<br><br>EN 301 549 Criteria | Supports | For every component that receives keyboard focus, focus can be moved away from that component using only a keyboard interface. |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| • 9.2.1.2 (Web) <br><br> • 10.2.1.2 (Non-web document) <br><br> • 11.2.1.2 (Open Functionality Software) <br><br> • 11.2.1.2 (Closed Software) <br><br> • 11.8.2 (Authoring Tool) <br><br> • 12.1.2 (Product Docs) <br><br> • 12.2.4 (Support Docs) <br><br> Revised Section 508 <br><br> • 501 (Web)(Software) <br><br> • 504.2 (Authoring Tool) <br><br> • 602.3 (Support Docs) | | |
| **2.1.4 Character Key Shortcuts** (Level A 2.1 and 2.2) <br><br> Also applies to: <br><br> EN 301 549 Criteria <br><br> • 9.2.1.4 (Web) <br><br> • 10.2.1.4 (Non-web document) <br><br> • 11.2.1.4.1 (Open Functionality Software) <br><br> • 11.2.1.4.2 (Closed Software) <br><br> • 11.8.2 (Authoring Tool) | Not applicable | The application does not provide keyboard shortcuts. |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| • 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508 – Does not apply | | |
| **2.2.1 Timing Adjustable** (Level A)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.2.2.1 (Web)<br><br>• 10.2.2.1 (Non-web document)<br><br>• 11.2.2.1 (Open Functionality Software)<br><br>• 11.2.2.1 (Closed Software)<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>• 501 (Web)(Software)<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) | Not applicable | The application does not feature any time limits. |
| **2.2.2 Pause, Stop, Hide** (Level A)<br><br>Also applies to: | Not applicable | The application does not contain any moving, blinking, scrolling, or auto-updating content presented in parallel with other content. |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| EN 301 549 Criteria<br><br>• 9.2.2.2 (Web)<br><br>• 10.2.2.2 (Non-web document)<br><br>• 11.2.2.2 (Open Functionality Software)<br><br>• 11.2.2.2 (Closed Software)<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>• 501 (Web)(Software)<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) | | |
| **2.3.1 Three Flashes or Below Threshold** (Level A)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.2.3.1 (Web)<br><br>• 10.2.3.1 (Non-web document)<br><br>• 11.2.3.1 (Open Functionality Software)<br><br>• 11.2.3.1 (Closed Software) | Not applicable | |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| • 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>• 501 (Web)(Software)<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) | | |
| **2.4.1 Bypass Blocks** (Level A)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.2.4.1 (Web)<br><br>• 10.2.4.1 (Non-web document) – Does not apply<br><br>• 11.2.4.1 (Open Functionality Software) – Does not apply<br><br>• 11.2.4.1 (Closed Software) – Does not apply<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>• 501 (Web)(Software) – Does not apply to non- | Not applicable | Not a web site |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| web software<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) – Does not apply to non-web docs | | |
| **2.4.2 Page Titled** (Level A)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.2.4.2 (Web)<br><br>• 10.2.4.2 (Non-web document)<br><br>• 11.2.4.2 (Open Functionality Software) - Does not apply<br><br>• 11.2.4.2 (Closed Software) – Does not apply<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>• 501 (Web)(Software)<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) | Supports | All pages have titles that describe their topic or purpose. |
| **2.4.3 Focus Order** (Level A) | Partially supports | Focusable components receive focus in an order that preserves meaning and operability, with some exceptions. |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.2.4.3 (Web)<br><br>• 10.2.4.3 (Non-web document)<br><br>• 11.2.4.3 (Open Functionality Software)<br><br>• 11.2.4.3 (Closed Software)<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>• 501 (Web)(Software)<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) | | These include:<br>• Focus moves to Table of Contents (TOC) trigger when item selected from TOC<br>• Focus is moved to incorrect content section in the 'Content Settings' sheet |
| 2.4.4 Link Purpose (In Context) (Level A)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.2.4.4 (Web)<br><br>• 10.2.4.4 (Non-web document)<br><br>• 11.2.4.4 (Open Functionality Software) | Supports | The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| • 11.2.4.4 (Closed Software<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>• 501 (Web)(Software)<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) | | |
| **2.5.1 Pointer Gestures** (Level A 2.1 and 2.2)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.2.5.1 (Web)<br><br>• 10.2.5.1 (Non-web document)<br><br>• 11.2.5.1 (Open Functionality Software)<br><br>• 11.2.5.1 (Closed Software)<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508 – Does not apply | Supports | All functionality can be operated using a single pointer without a path-based gesture. |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| **2.5.2 Pointer Cancellation** (Level A 2.1 and 2.2)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>- 9.2.5.2 (Web)<br>- 10.2.5.2 (Non-web document)<br>- 11.2.5.2 (Open Functionality Software)<br>- 11.2.5.2 (Closed Software)<br>- 11.8.2 (Authoring Tool)<br>- 12.1.2 (Product Docs)<br>- 12.2.4 (Support Docs)<br><br>Revised Section 508 – Does not apply | Supports | Single-pointer functions can be aborted by moving the pointer to a neutral location [or are reversed by the up-event] |
| **2.5.3 Label in Name** (Level A 2.1 and 2.2)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>- 9.2.5.3 (Web)<br>- 10.2.5.3 (Non-web document)<br>- 11.2.5.3.1 (Open Functionality Software)<br>- 11.2.5.3.2 (Closed Software) – Informative only<br>- 11.8.2 (Authoring Tool) | Supports | The accessible names of controls match or contain their visible text labels. |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| • 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508 – Does not apply | | |
| **2.5.4 Motion Actuation** (Level A 2.1 and 2.2)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.2.5.4 (Web)<br><br>• 10.2.5.4 (Non-web document)<br><br>• 11.2.5.4 (Open Functionality Software)<br><br>• 11.2.5.4 (Closed Software)<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508 – Does not apply | Not applicable | The application does not have functionality operated by device motion or user motion. |
| **3.1.1 Language of Page** (Level A)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.3.1.1 (Web)<br><br>• 10.3.1.1 (Non-web document) | Not applicable | |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| • 11.3.1.1.1 (Open Functionality Software)<br><br>• 11.3.1.1.2 (Closed Software)<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>• 501 (Web)(Software)<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) | | |
| 3.2.1 On Focus (Level A)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.3.2.1 (Web)<br><br>• 10.3.2.1 (Non-web document)<br><br>• 11.3.2.1 (Open Functionality Software)<br><br>• 11.3.2.1 (Closed Software)<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs) | Supports | Components do not initiate a change of context when they receive focus. |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| Revised Section 508<br><br>• 501 (Web)(Software)<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) | | |
| **3.2.2 On Input** (Level A)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.3.2.2 (Web)<br><br>• 10.3.2.2 (Non-web document)<br><br>• 11.3.2.2 (Open Functionality Software)<br><br>• 11.3.2.2 (Closed Software)<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>• 501 (Web)(Software)<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) | Supports | Changing the values of form controls does not cause an automatic change of context. |
| **3.2.6 Consistent Help** (Level A 2.2 only) | Not applicable | |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| EN 301 549 Criteria – Does not apply<br><br>Revised Section 508 – Does not apply | | |
| **3.3.1 Error Identification** (Level A)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.3.3.1 (Web)<br><br>• 10.3.3.1 (Non-web document)<br><br>• 11.3.3.1.1 (Open Functionality Software)<br><br>• 11.3.3.1.2 (Closed Software)<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>• 501 (Web)(Software)<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) | Supports | For all input errors that are automatically detected, the items that are in error are identified and the errors are described to the user in text. |
| **3.3.2 Labels or Instructions** (Level A)<br><br>Also applies to:<br><br>EN 301 549 Criteria | Supports | Labels or instructions are provided for all content that requires user input. |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| • 9.3.3.2 (Web)<br><br>• 10.3.3.2 (Non-web document)<br><br>• 11.3.3.2 (Open Functionality Software)<br><br>• 11.3.3.2 (Closed Software)<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>• 501 (Web)(Software)<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) | | |
| **3.3.7 Redundant Entry** (Level A 2.2 only)<br><br>EN 301 549 Criteria – Does not apply<br><br>Revised Section 508 – Does not apply | Not applicable | The website does not require information previously entered by or provided to the user to be entered again within the same process. |
| **4.1.1 Parsing** (Level A)<br><br>Applies to:<br><br>WCAG 2.0 and 2.1 – Always answer 'Supports'<br><br>WCAG 2.2 (obsolete and removed) – Does not apply<br><br>EN 301 549 Criteria | Not applicable | Not a web application |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| • 9.4.1.1 (Web)<br><br>• 10.4.1.1 (Non-web document)<br><br>• 11.4.1.1.1 (Open Functionality Software)<br><br>• 11.4.1.1.2 (Closed Software) – Does not apply<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>• 501 (Web)(Software)<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) | | |
| **4.1.2 Name, Role, Value** (Level A)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.4.1.2 (Web)<br><br>• 10.4.1.2 (Non-web document)<br><br>• 11.4.1.2.1 (Open Functionality Software)<br><br>• 11.4.1.2.2 (Closed Software) – Does not apply<br><br>• 11.8.2 (Authoring Tool) | Supports | For all user interface components, the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies. |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| • 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>• 501 (Web)(Software)<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) | | |

## Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| **1.2.4 Captions (Live)** (Level AA)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.1.2.4 (Web)<br><br>• 10.1.2.4 (Non-web document)<br><br>• 11.1.2.4 (Open Functionality Software)<br><br>• 11.1.2.4 (Closed Software)<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs) | Not applicable | The application does not contain synchronized media with live audio content. |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| Revised Section 508<br><br>• 501 (Web)(Software)<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) | | |
| **1.2.5 Audio Description (Prerecorded)** (Level AA)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.1.2.5 (Web)<br><br>• 10.1.2.5 (Non-web document)<br><br>• 11.1.2.5 (Open Functionality Software)<br><br>• 11.1.2.5 (Closed Software)<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>• 501 (Web)(Software)<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) | Not applicable | The application does not contain any synchronized media which would require an audio description. |
| **1.3.4 Orientation** (Level AA 2.1 and 2.2) | Partially supports | The majority of content and functionality (in the Reader) are presented and usable at different orientations, with |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| Also applies to:<br><br>EN 301 549 Criteria<br><br>   • 9.1.3.4 (Web)<br><br>   • 10.1.3.4 (Non-web document)<br><br>   • 11.1.3.4 (Open Functionality Software)<br><br>   • 11.1.3.4 (Closed Software)<br><br>   • 11.8.2 (Authoring Tool)<br><br>   • 12.1.2 (Product Docs)<br><br>   • 12.2.4 (Support Docs)<br><br>Revised Section 508 – Does not apply | | some exceptions. These include:<br><br>• The Library |
| **1.3.5 Identify Input Purpose** (Level AA 2.1 and 2.2)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>   • 9.1.3.5 (Web)<br><br>   • 10.1.3.5 (Non-web document)<br><br>   • 11.1.3.5.1 (Open Functionality Software)<br><br>   • 11.1.3.5.2 (Closed Software)<br><br>   • 11.8.2 (Authoring Tool)<br><br>   • 12.1.2 (Product Docs) | Supports | The purpose of each input field collecting information about the user can be programmatically determined. |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| • 12.2.4 (Support Docs)<br><br>Revised Section 508 – Does not apply | | |
| **1.4.3 Contrast (Minimum)** (Level AA)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.1.4.3 (Web)<br><br>• 10.1.4.3 (Non-web document)<br><br>• 11.1.4.3 (Open Functionality Software)<br><br>• 11.1.4.3 (Closed Software)<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>• 501 (Web)(Software)<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) | Supports | Text and images of text have a contrast ratio of at least 4.5:1. Large-scale text has a contrast ratio of at least 3:1. |
| **1.4.4 Resize text** (Level AA)<br><br>Also applies to:<br><br>EN 301 549 Criteria | Partially supports | In most screens of the application, text can be resized by changing the OS font size up to 200% without loss of content or functionality. Exceptions include:<br>• Some elements in search results do not re-size<br>• Some elements overlap in search when text is resized |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| • 9.1.4.4 (Web) <br><br> • 10.1.4.4 (Non-web document) <br><br> • 11.1.4.4.1 (Open Functionality Software) <br><br> • 11.1.4.4.2 (Closed Software) <br><br> • 11.8.2 (Authoring Tool) <br><br> • 12.1.2 (Product Docs) <br><br> • 12.2.4 (Support Docs) <br><br> Revised Section 508 <br><br> • 501 (Web)(Software) <br><br> • 504.2 (Authoring Tool) <br><br> • 602.3 (Support Docs) | | |
| **1.4.5 Images of Text** (Level AA) <br><br> Also applies to: <br><br> EN 301 549 Criteria <br><br> • 9.1.4.5 (Web) <br><br> • 10.1.4.5 (Non-web document) <br><br> • 11.1.4.5.1 (Open Functionality Software) <br><br> • 11.1.4.5.2 (Closed Software) <br><br> • 11.8.2 (Authoring Tool) | Supports | The application uses text characters to convey information rather than images of text. |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| • 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>• 501 (Web)(Software)<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) | | |
| **1.4.10 Reflow** (Level AA 2.1 and 2.2)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.1.4.10 (Web)<br><br>• 10.1.4.10 (Non-web document)<br><br>• 11.1.4.10 (Open Functionality Software)<br><br>• 11.1.4.10 (Closed Software)<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508 – Does not apply | Not applicable | |
| **1.4.11 Non-text Contrast** (Level AA 2.1 and 2.2)<br><br>Also applies to: | Supports | The meaningful parts of interface components and graphics have a contrast ratio of at least 3:1. |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| EN 301 549 Criteria<br><br>• 9.1.4.11 (Web)<br><br>• 10.1.4.11 (Non-web document)<br><br>• 11.1.4.11 (Open Functionality Software)<br><br>• 11.1.4.11 (Closed Software)<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508 – Does not apply | | |
| **1.4.12 Text Spacing** (Level AA 2.1 and 2.2)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.1.4.12 (Web)<br><br>• 10.1.4.12 (Non-web document)<br><br>• 11.1.4.12 (Open Functionality Software)<br><br>• 11.1.4.12 (Closed Software)<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs) | Not applicable | |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| Revised Section 508 – Does not apply | | |
| **1.4.13 Content on Hover or Focus** (Level AA 2.1 and 2.2)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>    • 9.1.4.13 (Web)<br><br>    • 10.1.4.13 (Non-web document)<br><br>    • 11.1.4.13 (Open Functionality Software)<br><br>    • 11.1.4.13 (Closed Software)<br><br>    • 11.8.2 (Authoring Tool)<br><br>    • 12.1.2 (Product Docs)<br><br>    • 12.2.4 (Support Docs)<br><br>Revised Section 508 – Does not apply | Not applicable | |
| **2.4.5 Multiple Ways** (Level AA)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>    • 9.2.4.5 (Web)<br><br>    • 10.2.4.5 (Non-web document) – Does not apply<br><br>    • 11.2.4.5 (Open Functionality Software) – Does not apply<br><br>    • 11.2.4.5 (Closed Software) – Does not apply | Not applicable | |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| • 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>• 501 (Web)(Software) – Does not apply to non-web software<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) – Does not apply to non-web docs | | |
| **2.4.6 Headings and Labels** (Level AA)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.2.4.6 (Web)<br><br>• 10.2.4.6 (Non-web document)<br><br>• 11.2.4.6 (Open Functionality Software)<br><br>• 11.2.4.6 (Closed Software)<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508 | Supports | Headings and labels appropriately describe the topic or purpose of their related content. |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| • 501 (Web)(Software)<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) | | |
| **2.4.7 Focus Visible** (Level AA)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.2.4.7 (Web)<br><br>• 10.2.4.7 (Non-web document)<br><br>• 11.2.4.7 (Open Functionality Software)<br><br>• 11.2.4.7 (Closed Software)<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>• 501 (Web)(Software)<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) | Supports | All keyboard operable user interface components provide a visible keyboard focus indicator. |
| **2.4.11 Focus Not Obscured (Minimum)** (Level AA 2.2 only)<br><br>EN 301 549 Criteria – Does not apply | Supports | No focusable elements are entirely obscured at the point when they receive focus. |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| Revised Section 508 – Does not apply | | |
| **2.5.7 Dragging Movements** (Level AA 2.2 only)<br><br>EN 301 549 Criteria – Does not apply<br><br>Revised Section 508 – Does not apply | Not applicable | The application does not contain any author-defined functionality which uses pointer dragging movements. |
| **2.5.8 Target Size (Minimum)** (Level AA 2.2 only)<br><br>EN 301 549 Criteria – Does not apply<br><br>Revised Section 508 – Does not apply | Supports | All author-sized pointer targets have a minimum target size of 24 by 24 CSS pixels. |
| **3.1.2 Language of Parts** (Level AA)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.3.1.2 (Web)<br><br>• 10.3.1.2 (Non-web document)<br><br>• 11.3.1.2 (Open Functionality Software) – Does not apply<br><br>• 11.3.1.2 (Closed Software) – Does not apply<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>• 501 (Web)(Software) | Supports | The human language of each passage or phrase in the content can be programmatically determined. |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| • 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) | | |
| **3.2.3 Consistent Navigation** (Level AA)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.3.2.3 (Web)<br><br>• 10.3.2.3 (Non-web document) – Does not apply<br><br>• 11.3.2.3 (Open Functionality Software) – Does not apply<br><br>• 11.3.2.3 (Closed Software) – Does not apply<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>• 501 (Web)(Software) – Does not apply to non-web software<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) – Does not apply to non-web docs | Not applicable | |
| **3.2.4 Consistent Identification** (Level AA) | Not applicable | |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.3.2.4 (Web)<br><br>• 10.3.2.4 (Non-web document) – Does not apply<br><br>• 11.3.2.4 (Open Functionality Software) – Does not apply<br><br>• 11.3.2.4 (Closed Software) – Does not apply<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>• 501 (Web)(Software) – Does not apply to non-web software<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) – Does not apply to non-web docs | | |
| 3.3.3 Error Suggestion (Level AA)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.3.3.3 (Web) | Supports | For all automatically detected input errors where suggestions for correction are known, the suggestions are provided to the user. |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| • 10.3.3.3 (Non-web document) <br><br> • 11.3.3.3 (Open Functionality Software) <br><br> • 11.3.3.3 (Closed Software) <br><br> • 11.8.2 (Authoring Tool) <br><br> • 12.1.2 (Product Docs) <br><br> • 12.2.4 (Support Docs) <br><br> Revised Section 508 <br><br> • 501 (Web)(Software) <br><br> • 504.2 (Authoring Tool) <br><br> • 602.3 (Support Docs) | | |
| **3.3.4 Error Prevention (Legal, Financial, Data)** (Level AA) <br><br> Also applies to: <br><br> EN 301 549 Criteria <br><br> • 9.3.3.4 (Web) <br><br> • 10.3.3.4 (Non-web document) <br><br> • 11.3.3.4 (Open Functionality Software) <br><br> • 11.3.3.4 (Closed Software) <br><br> • 11.8.2 (Authoring Tool) <br><br> • 12.1.2 (Product Docs) | Not applicable | The application does not contain pages that cause legal commitments or financial transactions, modify or delete user-controllable data in a data storage system, or submit user test responses. |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| • 12.2.4 (Support Docs)<br><br>Revised Section 508<br><br>• 501 (Web)(Software)<br><br>• 504.2 (Authoring Tool)<br><br>• 602.3 (Support Docs) | | |
| **3.3.8 Accessible Authentication (Minimum)** (Level AA 2.2 only)<br><br>EN 301 549 Criteria – Does not apply<br><br>Revised Section 508 – Does not apply | Supports | All authentication processes do not require cognitive function tests. |
| **4.1.3 Status Messages** (Level AA 2.1 and 2.2)<br><br>Also applies to:<br><br>EN 301 549 Criteria<br><br>• 9.4.1.3 (Web)<br><br>• 10.4.1.3 (Non-web document)<br><br>• 11.4.1.3 (Open Functionality Software)<br><br>• 11.4.1.3 (Closed Software) – Does not apply<br><br>• 11.8.2 (Authoring Tool)<br><br>• 12.1.2 (Product Docs)<br><br>• 12.2.4 (Support Docs)<br><br>Revised Section 508 – Does not apply | Partially supports | Most status messages can be presented to the user by assistive technologies without receiving focus, with some exceptions. These include:<br>• Search results updating while typing shown on screen but not conveyed to VoiceOver users |

## Table 3: Success Criteria, Level AAA

Notes: Not evaluated

**Revised Section 508 Report**

## Chapter 3: Functional Performance Criteria (FPC)

Notes:

| Criteria | Conformance level | Remarks and explanations |
| --- | --- | --- |
| 302.1 Without Vision | Partially supports | Supports with the exceptions documented in the following WCAG sections: 1.1.1 Non-text Content 2.1.1 Keyboard 2.4.3 Focus Order |
| 302.2 With Limited Vision | Partially supports | Supports with the exceptions documented in the following WCAG sections: 1.1.1 Non-text Content 1.4.4 Resize Text 2.1.1 Keyboard 2.4.3 Focus Order |
| 302.3 Without Perception of Color | Supports | |
| 302.4 Without Hearing | Partially supports | Supports with the exceptions documented in the following |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| | | WCAG sections:<br><br>1.1.1 Non-text Content |
| 302.5 With Limited Hearing | Partially supports | Supports with the exceptions documented in the following WCAG sections:<br><br>1.1.1 Non-text Content |
| 302.6 Without Speech | Supports | |
| 302.7 With Limited Manipulation | Partially supports | Supports with the exceptions documented in the following WCAG sections:<br><br>1.3.4 Orientation<br><br>2.1.1 Keyboard<br><br>2.4.3 Focus Order |
| 302.8 With Limited Reach and Strength | Supports | |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Supports | Supports with the exceptions documented in the following WCAG sections:<br><br>1.1.1 Non-text Content<br><br>2.1.1 Keyboard<br><br>2.4.3 Focus Order |

## Chapter 4: Hardware

Notes: Not applicable

# Chapter 5: Software

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| 501.1 Scope – Incorporation of WCAG 2.0 AA | See the WCAG 2.x Report section | See the WCAG 2.x Report section |
| *502 Interoperability with Assistive Technology* | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Not applicable | The product is not platform software. |
| 502.2.2 No Disruption of Accessibility Features | Supports | |
| *502.3 Accessibility Services* | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Partially supports | Note issues logged under WCAG for: <br> • SC 1.3.1 Info and Relationships (Level A) |
| 502.3.2 Modification of Object Information | Supports | |
| 502.3.3 Row, Column, and Headers | Supports | |
| 502.3.4 Values | Supports | |
| 502.3.5 Modification of Values | Supports | |
| 502.3.6 Label Relationships | Partially supports | Note issues logged under WCAG for: <br><br> • SC 1.1.1 Non-text Content (Level A) |
| 502.3.7 Hierarchical Relationships | Partially supports | Note issues logged under WCAG for: <br><br> • SC 1.3.1 Info and Relationships (Level A) |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| 502.3.8 Text | Supports | |
| 502.3.9 Modification of Text | Supports | |
| 502.3.10 List of Actions | Supports | |
| 502.3.11 Actions on Objects | Supports | |
| 502.3.12 Focus Cursor | Partially supports | Note issues logged under WCAG for: |
| 502.3.13 Modification of Focus Cursor | Supports | |
| 502.3.14 Event Notification | Supports | |
| 502.4 Platform Accessibility Features | Not applicable | The product is not platform software. |
| *503 Applications* | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Supports | |
| 503.3 Alternative User Interfaces | Supports | |
| *503.4 User Controls for Captions and Audio Description* | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not applicable | |
| 503.4.2 Audio Description Controls | Not applicable | |
| *504 Authoring Tools* | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing | Not applicable | The product is not an authoring tool. |

| Criteria | Conformance level | Remarks and explanations |
|---|---|---|
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not applicable | The product is not an authoring tool. |
| 504.2.2 PDF Export | Not applicable | The product is not an authoring tool. |
| 504.3 Prompts | Not applicable | The product is not an authoring tool. |
| 504.4 Templates | Not applicable | The product is not an authoring tool. |

## Chapter 6: Support Documentation and Services

Notes: Not applicable. The product has no documentation and no support services.

**EN 301 549 Report**

## Chapter 4: Functional Performance Statements (FPS)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 4.2.1 Usage without vision | Partially supports | Supports with the exceptions documented in the following WCAG sections:<br><br>1.1.1 Non-text Content<br><br>2.1.1 Keyboard<br><br>2.4.3 Focus Order |
| 4.2.2 Usage with limited vision | Partially supports | Supports with the exceptions documented in the following WCAG sections:<br><br>1.1.1 Non-text Content<br><br>1.4.4 Resize Text<br><br>2.1.1 Keyboard<br><br>2.4.3 Focus Order |
| 4.2.3 Usage without perception of colour | Supports | |
| 4.2.4 Usage without hearing | Partially supports | Supports with the exceptions documented in the following WCAG sections:<br><br>1.1.1 Non-text Content |
| 4.2.5 Usage with limited hearing | Partially supports | Supports with the exceptions documented in the following WCAG sections:<br><br>1.1.1 Non-text Content |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 4.2.6 Usage with no or limited vocal capability | Supports | |
| 4.2.7 Usage with limited manipulation or strength | Partially supports | Supports with the exceptions documented in the following WCAG sections:<br><br>1.3.4 Orientation<br><br>2.1.1 Keyboard<br><br>2.4.3 Focus Order |
| 4.2.8 Usage with limited reach | Supports | |
| 4.2.9 Minimize photosensitive seizure triggers | Supports | |
| 4.2.10 Usage with limited cognition, language or learning | Partially supports | Supports with the exceptions documented in the following WCAG sections:<br><br>1.1.1 Non-text Content<br><br>2.1.1 Keyboard<br><br>2.4.3 Focus Order |
| 4.2.11 Privacy | Supports | |

## Chapter 5: Generic Requirements

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| *5.1 Closed functionality* | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **5.1.2 General** | Heading cell – no response required | Heading cell – no response required |
| 5.1.2.1 Closed functionality | See 5.2 through 13 | See 5.2 through 13 |
| 5.1.2.2 Assistive technology | See 5.1.3 through 5.1.6 | See 5.1.3 through 5.1.6 |
| **5.1.3 Non-visual access** | Heading cell – no response required | Heading cell – no response required |
| 5.1.3.1 Audio output of visual information | Not applicable | The product is not closed to screen readers. |
| 5.1.3.2 Auditory output delivery including speech | Not applicable | The product is not closed to screen readers. |
| 5.1.3.3 Auditory output correlation – Informative only | Not applicable | The product is not closed to screen readers. |
| 5.1.3.4 Speech output user control | Not applicable | The product is not closed to screen readers. |
| 5.1.3.5 Speech output automatic interruption | Not applicable | The product is not closed to screen readers. |
| 5.1.3.6 Speech output for non-text content | Not applicable | The product is not closed to screen readers. |
| 5.1.3.7 Speech output for video information | Not applicable | The product is not closed to screen readers. |
| 5.1.3.8 Masked entry | Not applicable | The product is not closed to screen readers. |
| 5.1.3.9 Private access to personal data | Not applicable | The product is not closed to screen readers. |
| 5.1.3.10 Non-interfering audio output | Not applicable | The product is not closed to screen readers. |
| 5.1.3.11 Private listening volume | Not applicable | The product is not closed to screen readers. |
| 5.1.3.12 Speaker volume | Not applicable | The product is not closed to screen readers. |
| 5.1.3.13 Volume reset | Not applicable | The product is not closed to screen readers. |
| 5.1.3.14 Spoken languages | Not applicable | The product is not closed to screen readers. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 5.1.3.15 Non-visual error identification | Not applicable | The product is not closed to screen readers. |
| 5.1.3.16 Receipts, tickets, and transactional outputs | Not applicable | The product is not closed to screen readers. |
| 5.1.4 Functionality closed to text enlargement | Not applicable | The product is not closed to text enlargement. |
| 5.1.5 Visual output for auditory information | Not applicable | The product does not have closed functionality. |
| *5.1.6 Operation without keyboard interface* | Heading cell – no response required | Heading cell – no response required |
| 5.1.6.1 Closed functionality | See 5.1.3.1 through 5.1.3.16 | See 5.1.3.1 through 5.1.3.16 |
| 5.1.6.2 Input focus | Not applicable | The product is not closed to keyboards. |
| 5.1.7 Access without speech | Not applicable | The product does not have closed functionality. |
| 5.2 Activation of accessibility features | Not applicable | The product does not have user-activated accessibility features. |
| 5.3 Biometrics | Not applicable | The product does not have biometric features. |
| 5.4 Preservation of accessibility information during conversion | Not applicable | The product does not include documentation provided for accessibility. |
| *5.5 Operable parts* | Heading cell – no response required | Heading cell – no response required |
| 5.5.1 Means of operation | Not applicable | The product does not include manually operable parts. |
| 5.5.2 Operable parts discernibility | Not applicable | The product does not include manually operable parts. |
| *5.6 Locking or toggle controls* | Heading cell – no response required | Heading cell – no response required |
| 5.6.1 Tactile or auditory status | Not applicable | The product does not have locking or toggle controls. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 5.6.2 Visual status | Not applicable | The product does not have locking or toggle controls. |
| 5.7 Key repeat | Not applicable | Key repeat is a function of the underlying platform. |
| 5.8 Double-strike key acceptance | Not applicable | The product does not provide a keyboard. |
| 5.9 Simultaneous user actions | Not applicable | The product does not require simultaneous user actions. |

## Chapter 6: ICT with Two-Way Voice Communication

Notes: Not applicable

## Chapter 7: ICT with Video Capabilities

Notes: Not applicable. The product does not display, transmit, convert, or record video.

## Chapter 8: Hardware

Notes: Not applicable

## Chapter 9: Web

Notes: Not applicable

## Chapter 10: Non-Web Documents

Notes: Not applicable. The product does not include non-web documents.

## Chapter 11: Software

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 11.0 General (informative) | Informative – no response required | Informative – no response required |

| | | |
|---|---|---|
| 11.1.1.1 through 11.4.1.3 | See the [WCAG 2.x Report](#) section | See the WCAG 2.x Report section |
| **_11.5 Interoperability with assistive technology_** | Heading cell – no response required | Heading cell – no response required |
| 11.5.1 Closed functionality | Not applicable | The product does not have closed functionality. |
| **_11.5.2 Accessibility services_** | Heading cell – no response required | Heading cell – no response required |
| 11.5.2.1 Platform accessibility service support for software that provides a user interface | Not applicable | The product is not platform software. |
| 11.5.2.2 Platform accessibility service support for assistive technologies | Not applicable | The product is not platform software. |
| 11.5.2.3 Use of accessibility services | See 11.5.2.5 through 11.5.2.17 | See 11.5.2.5 through 11.5.2.17 |
| 11.5.2.4 Assistive technology | Not applicable | The product is not assistive technology. |
| 11.5.2.5 Object information | Supports | |
| 11.5.2.6 Row, column, and headers | Not applicable | |
| 11.5.2.7 Values | Supports | |
| 11.5.2.8 Label relationships | Supports | |
| 11.5.2.9 Parent-child relationships | Supports | |
| 11.5.2.10 Text | Supports | |
| 11.5.2.11 List of available actions | Supports | |
| 11.5.2.12 Execution of available actions | Supports | |
| 11.5.2.13 Tracking of focus and selection attributes | Supports | |
| 11.5.2.14 Modification of focus and selection attributes | Supports | |

| | | |
|---|---|---|
| 11.5.2.15 Change notification | Supports | |
| 11.5.2.16 Modifications of states and properties | Supports | |
| 11.5.2.17 Modifications of values and text | Not applicable | |
| **11.6 Documented accessibility usage** | Heading cell – no response required | Heading cell – no response required |
| 11.6.1 User control of accessibility features | Not applicable | The product is not platform software. |
| 11.6.2 No disruption of accessibility features | | |
| 11.7 User preferences | | |
| **11.8 Authoring tools** | Heading cell – no response required | Heading cell – no response required |
| 11.8.1 Content technology | Not applicable | The product is not an authoring tool. |
| 11.8.2 Accessible content creation | Not applicable | The product is not an authoring tool. |
| 11.8.3 Preservation of accessibility information in transformations | Not applicable | The product is not an authoring tool. |
| 11.8.4 Repair assistance | Not applicable | The product is not an authoring tool. |
| 11.8.5 Templates | Not applicable | The product is not an authoring tool. |

## Chapter 12: Documentation and Support Services

Notes: Not applicable. The product has no documentation and no support services.

## Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not applicable

## Legal disclaimer

This information is true and correct to the best of our knowledge as of the date of its release. The contents of this document do not constitute a representation, warranty or guarantee regarding the accessibility of content accessed through our platform. Content owners remain responsible for providing content in accessible form. When such content is distributed through our platform, it shall be rendered in accessible form as set forth herein. Should you notice any issues, please report these to us so that they can be proactively addressed.